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## IRSG Terms & Conditions

**Terms of Sale:** Photos, illustrations, and specifications are based on the latest information at the time of publication. Prices are NET, and are F.O.B. our shipping point. We reserve the right to change or discontinue models, finishes, materials, and specifications and update pricing as required. Orders are subject to acceptance by IRSG (hereafter IRSG) or its divisional companies.

**Prices & Other Charges:** Prices quoted are net prices. They do not include freight costs, federal, state or local taxes, or any charges or duties. If such costs are applicable to your order, IRSG will inform you before billing you or processing your credit card. All prices are subject to change without notice. Pricing will always be confirmed with you at the time of order.

**Minimum Orders:** The minimum order is \$70.00, excluding freight and sales tax.

**Purchase Terms:** We accept Visa, MasterCard, and American Express for payment with a 3% processing fee. If you prefer to be billed on an open account and do not have an existing account with IRSG, we will process your credit application in 7-10 working days. Open terms are NET 30, from date of invoice. A finance charge of 1-1/2% per month will be charged on past-due balances.

**Return Policies:** Prior written authorization is required by IRSG (or its divisional companies). Our customer service department will provide the necessary authorization forms and return instructions. Returns, which are not accompanied by the required documentation, will be refused. Returns are subject to a 20% restocking fee. Products that have been customized in any way are not returnable.

**Resale Rights:** The only resellers who have a continuing right to purchase from IRSG are those who have written agreements with IRSG. By accepting orders from resellers and/or representatives who are not our authorized dealers or manufacturing representatives, IRSG makes no representation or promise, expressed or implied, that it will continue to accept such orders on subsequent occasions.

**Warranty:** IRSG (seller) warrants that goods will be free from defects in materials and workmanship under normal use, service and maintenance for a period of one year (to the original owner) from the date of shipment unless specified by seller in writing. This is the sole and exclusive warranty given by seller, is in lieu of, and excludes all other warranties, express or implied, arising by operation of law or otherwise, including without limitation, merchantability or use for a particular purpose. This warranty does not extend to any losses or damages due to misuse, accident, abuse, neglect, normal wear and tear, use beyond load capacity, improper installation or application. Seller neither assumes, nor authorizes any other person to assume for it, any liability in connection with its products. Any shipping discrepancies must be reported within 30 days of receipt of shipment.

**Remedy:** The sole and exclusive remedy for breach of any warranty shall be limited to the repair, replacement or refund of the purchase price and seller's sole discretion. If goods are deemed to have failed by seller, seller will, at its sole discretion, replace or repair goods. When a claim is allowed, returns or replacements including disassembly and reassembly becomes the responsibility of the initial owner. Goods repaired or replaced during original warranty period will be covered by the remaining time of the original warranty period.