

1433 Hamilton Parkway | Itasca, IL 60143 | 800-822-4264 | [irsg.com](http://irsg.com)

## IRSG Warranty Statement

IRSG warrants that products supplied and manufactured by IRSG will be free from defects in material and workmanship at point they leave our facilities. After inspection, we guarantee to replace any part that is deemed defective for up to **one year**, provided that it meets the stated warranty criteria below.

If the part is determined to be defective by IRSG, customers are entitled only to the replacement of the component. Under no circumstances will IRSG be liable for any claims including, but not limited to labor or subsequent damages.

**Lacquered zinc shelving is warranted for one year** against rust formation over more than six percent of the shelving surface to the original owner and the original installation in dry storage application and usage only. IRSG shelving must be cleaned only with mild detergents and soft cloths. Using other cleaning agents, scrapers or brushes will void this warranty. Rupturing the coating or exposure to corrosive substances will also void these warranties.

In the event of a warranty claim, IRSG's representatives will inspect the installation and cause of the failure and determine if a claim is valid. If a claim is allowed, returns or replacements including disassembly, reassembly becomes the responsibility of the initial owner. IRSG's warranties are applied on a pro-rated basis.

This is the sole and exclusive warranty given by IRSG and is in lieu of and excludes all other warranties, express or implied, arising by operation of law or otherwise, including without limitation, merchantability or use for a particular purpose. This warranty does not extend to any loses or damages due to misuse, accident, abuse, neglect, normal wear and tear, use beyond load capacity, improper installation or application. No employee or agent of IRSG has any authority to make any representation or warranty which exceeds the above warranty.